

Procedure for Entering Service Mode to Check Radio Information

(Model #, Serial #, Flashcode #, Firmware #)

Portable Radios With Display Feature:

1. Turn on radio and let it initialize.
2. Press button above Push-To-Talk button 5 (five) times within 20 seconds after initialization. This will enter the service mode and scroll through the information. Gather needed information (Model #, Serial #, Flashcode #, Firmware #); unit will scroll to end.
3. Turn off radio and repeat as needed to collect all information (if it scrolls too fast).
4. When finished, turn off radio to reset to normal.

Mobile Radios With Display Feature:

1. Turn on radio and let it initialize.
2. Press the Home button 5 (five) times within 20 seconds after the initialization. This will enter the service mode and scroll through the information. Gather the needed information (Model #, Serial #, Flashcode #, Firmware #); unit will scroll to end.
3. Turn off radio and repeat as needed to gather information. (if it scrolls too fast)
4. When finished turn off radio to reset to normal.

How to Stop the Scrolling on the Handhelds so You Can Read the Menu:

For mobiles and the XTL5000 mobiles:

1. Turn radio on and then hit Home button 5 (five) times.
2. Use the **round menu button** with the up/down/left/right arrows on it, and **push up and down to scroll and to stop the display**.
3. If you go left or right, it goes into the RF Test mode and you have to start all over again.
4. So don't hit the left or right arrows unless you are finished.
5. On the XTS5000 portable, hit the left button and the scrolling will stop. Hit the right button to resume scrolling.

Glossary:

- T/C -Trunk Capable
- T/E- Trunk Enable
- E/C -Encryption Capable
- E/E - Encryption Enabled
- IV&D - Integrated Voice and Data
- ID - P25 Astro and Trunking ID